

# RODLAND TOYOTA CUSTOMERS

## CTS Accelerator Pedal Safety Recall & 2010 Prius ABS Software Update

Updated as of 3/4/2010

Rodland Toyota/ Scion would like for all of our customers to know that your satisfaction and safety is our number one concern. We are working hard to make sure that all of our customer's cars affected by the recalls can get in and repaired at our dealership as quickly as possible. All of our affected New Car Inventory have been fixed and are back on the lot ready for sale. In the meantime, if you have any further questions please contact our Service Department.

It is our commitment to deliver premium customer care and to treat you as a valued guest while at our dealership. We appreciate your patience.

**425-353-1111 or 800-308-6968**

### Must Read Articles

**"The Toyota Witch Hunt," Business Week- 2/25/2010**

[http://www.businessweek.com/lifestyle/content/feb2010/bw20100225\\_403524.htm](http://www.businessweek.com/lifestyle/content/feb2010/bw20100225_403524.htm)

**"Anatomy of Toyota's Problem Pedal: Mechanics Diary," Popular Mechanics- 3/3/2010**

[http://www.popularmechanics.com/automotive/how\\_to/4347704.html](http://www.popularmechanics.com/automotive/how_to/4347704.html)

### CTS Accelerator Pedal Safety Recall

TORRANCE, Calif., February 5, 2010 – Toyota Motor Sales (TMS) U.S.A., Inc., today announced that Toyota dealers nationwide have received the parts, information and training they need to fix accelerator pedals in recalled Toyota Division vehicles, and that repairs on involved vehicles have begun. The actual repair requires about 30 minutes of work.

The company also announced that it has begun mailing letters to owners of recalled vehicles to let them know when to bring their vehicles into a dealership. Owners will only receive a letter if their vehicle is involved in the recall. Upon receipt of a notification letter, owners will be asked to contact a local Toyota dealership to schedule an appointment to have their vehicle fixed.

### 2/1/2010- **How Toyota Will Fix Recalled Vehicles**

Toyota has pinpointed the issue that could, on rare occasions, cause accelerator pedals in recalled vehicles to stick in a partially open position. The issue involves a friction device in the pedal designed to provide the proper "feel" by adding resistance and making the pedal steady and stable. The device includes a shoe that rubs against an adjoining surface during normal pedal operation. Due to the materials used, wear and environmental conditions, these surfaces may, over time, begin to stick and release instead of operating smoothly. In some cases, friction could increase to a point that the pedal is slow to return to the idle position or, in rare cases, the pedal sticks, leaving the throttle partially open.

Toyota's solution for current owners is both effective and simple. A precision-cut steel reinforcement bar will be installed into the assembly that will reduce the surface tension between the friction shoe and the adjoining surface. With this reinforcement in place, the excess friction that can cause the pedal to stick is eliminated. The company has confirmed the effectiveness of the newly reinforced pedals through rigorous testing on pedal assemblies that had previously shown a tendency to stick.

Jim Lentz with "The Fix" - 2/5/2010

<http://www.youtube.com/watch?v=BUGHibAWciM>

### **Involved Vehicles**

\*Only vehicles manufactured in North America are involved. Vehicles manufactured in North America can be identified by the first three characters (WMI) in the Vehicle Identification Number (VIN).

\*Accelerator pedals installed on Camry vehicles manufactured in North America will need to be inspected to determine if they have CTS pedals.

MODEL	MODEL YEAR	WMI	PEDAL TYPE
Avalon	2005, 2006, 2007, 2008, 2009, 2010	4T1	CTS
Matrix	2009, 2010	2T1	
Tundra	2007, 2008	5TB	
	2007, 2008, 2009, 2010	5TF	
Sequoia	2008, 2009, 2010	5TD	
Camry*	2007, 2008, 2009, 2010	4T1	Inspect Pedal
		4T4**	CTS
Corolla*	2009, 2010	1NX	CTS
		2T1	
Highlander*	2010	5TD	CTS
Rav4*	2009, 2010	2T3	CTS

\*Vehicles built in Japan (VIN starting with "JT") are not involved

\*\*Camry's built at SIA (VIN starting with "4T4") are equipped with CTS pedals

### **2010 Prius ABS Software Voluntary Recall**

See link for more information- 2/9/2010

<http://www.toyota.com/recall/abs.html>

### **Updated Links**

Toyota Floor Mat Entrapment Video- 2/5/2010

<http://www.toyota.com/recall/videos/floormatentrapment.html>

Toyota Announces Comprehensive Plan to Fix Accelerator Pedals on Recalled Vehicles and Ensure Customer Safety- 2/1/2010

<http://www.toyota.com/recall/>

Toyota Recall: What to do if your car's on the list (link to following link) 1/28/2010

[http://money.cnn.com/2010/01/28/autos/toyota\\_recall\\_faq/index.htm](http://money.cnn.com/2010/01/28/autos/toyota_recall_faq/index.htm)

Toyota's Frequently Asked Questions 1/28/2010

<http://pressroom.toyota.com/pr/tms/toyota/toyota-consumer-safety-advisory-102572.aspx>

Mr. Rodland in USA Today 1/27/2010

[http://www.usatoday.com/money/autos/2010-01-27-toyota27\\_ST\\_N.htm](http://www.usatoday.com/money/autos/2010-01-27-toyota27_ST_N.htm)